# MEET SMART, MEET SAFE

# MARRIOTT MEETINGS + EVENTS

Overview (Consumer Facing)

We are deploying scientifically supported practices and innovations that tackle the main ways that COVID-19 is transmitted:



#### CONTACT

We are moving from HIGH-TOUCH TO TOUCHLESS through technology, space design, meeting set-up + catering.

#### **SURFACE**

We are introducing **DEEPER**AND MORE FREQUENT
CLEANINGS, with extra attention given to high-traffic areas.

We believe that travel connects us to each other, widens our perspective, enriches us and inspires us.



And, when you and your attendees are ready:

We are ready to welcome you.





COMMITMENT TO CLEAN

## **Meeting + Event Spaces**

#### FROM HIGH-TOUCH TO TOUCHLESS

**REDUCING SEATING CAPACITY** by at least 50%

Consulting with each meeting planner to review and align on expected **SOCIAL DISTANCING PRACTICES** 

Equipping associates with required PERSONAL PROTECTIVE EQUIPMENT, including masks for all guest-facing associates

Leveraging **TECHNOLOGY** to reduce contact in key areas: MOBILE CHECK-IN | EVENT REGISTRATION | ATTENDEE BADGING

Customizing MEETING SETS for each event to minimize contact

SPACING FURNITURE in every space to provide a minimum of 6 feet of social distance between attendees and, where possible, utilizing OUTDOOR SPACES

Enabling LIVE/VIRTUAL HYBRID MEETINGS through live-streaming capabilities

#### DEEPER, MORE FREQUENT CLEANINGS

Enhancing **CLEANING PROTOCOLS** to disinfect every meeting space

Sanitizing RESTROOMS as often as every hour

Disinfecting frequently touched items such as ELEVATOR BUTTONS, ESCALATOR + STAIR HANDRAILS and DOOR KNOBS as often as every hour

Providing HAND SANITIZER STATIONS throughout the meeting spaces

## Meals + Breaks

#### NOURISHING THE 'NEW NORMAL'

Setting meals and breaks in spaces reserved for the specific event (i.e., NO CO-MINGLING WITH OTHER EVENT ATTENDEES)

Offering a wide variety of hygienic F+B OPTIONS tailored to group size, including: GRAB + GO | CANNED + BOTTLED BEVERAGES | PLATED SERVICE

Redesigning F+B STATION SET-UPS to include protective "sneeze guards" an to maintain appropriate distancing

Serving COFFEE BREAKS STAFFED BY ASSOCIATES or providing PRE-PACKAGED COFFEE BREAK AND CONDIMENT OPTIONS for attendees

Reducing or removing NON-ESSENTIAL ITEMS, including linens, pre-set plates, glassware and chargers, décor and other non-essential surfaces

### **Guest Rooms**

#### A SAFE SANCTUARY

**DEEP CLEANING** each guest room between guests

REDUCING in-stay housekeeping - the only person in your room is you

Utilizing CONTACTLESS MOBILE KEY AND GUEST REQUESTS via Marriott Bonvoy App\*

Offering SANITIZATION KITS for guest use